

Compensation:

Starting Wage:	\$18 per hour regular pay, \$27 per hour overtime pay
Completion Bonus:	\$2 per hour retroactive at end of contract
Benefits:	50% shift meals, gas reimbursement, HSA contribution at end of contract
Contract Periods:	April through October and November through March
Note:	Team Lead can expect 32-40 hours/week in April and May, 40-50 hours/week June – October, and 20-30 hours/week November through March with the option of taking unpaid leave for November and December for life pursuits.

Job Description:

- The primary job of the Team Leader is to orchestrate, fulfill, and complete ANY role within the Delta Diner’s operations that is necessary for both daily and long-term success of the brand. The Team Leader is required to always have “Total House Awareness,” and to be the lead process communicator within the Delta Diner team.
- The Team Leader should be a primary force in creating a successful work environment for the team and a world class Diner experience for our customers. Execution of this role will also be instrumental in the Delta Diner achieving other critical goals including the successful implementation of the Diner’s “omni-retail” focus, the successful transition of the Diner to a new owner, and the positioning of the Diner as a working model for scaling purposes.
- The Team Leader will work with Todd in supervision of Diner staff assuring that individual tasks and processes are successfully completed through providing the tools, training and consult necessary for success. This includes making any relevant decisions, adjusting responsibilities, giving guidance, or solving any disputes regarding employee’s roles and communication with each other.

Responsibilities:

Total House Awareness

Overseeing all details, adjusting flow, and directing staff so that each day’s business is smooth and successfully operates at the highest level of Brand standards.

Systems and Procedures Management

Training, conducting, documenting, and improving all Delta Diner systems and procedures.

Labor Cost Management

Work with Todd to effectively manage efficient staffing levels and implementing real-time measures to match customer flow with available staff.

Staff Evaluation

Work with Todd to encourage, monitor, and assess staff members through consistent formal and informal feedback regarding job performance, goals, objectives, and productivity.

Relationship Marketing

Start growing relationships through personal and sincere interaction with customers.

Big Picture Responsibilities

Build a complete understanding of the intended sale of the Delta Diner, the role the Delta Diner plays in possible Licensing opportunities, and the Diner’s role as a “test site” providing proof of performance for the Diner Model in potential licensed annualized markets. This knowledge must translate into our execution of day-to-day operations.

Skills:

Positive and caring attitude, multitasking, prioritizing, efficiency, interpersonal communication, assertiveness, effective time management, delegation, adaptability, written communication, vision.