

Delta Diner 2023 Server Position

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Compensation:

Starting Wage:	\$15 per hour
Completion Bonus:	\$2 per hour retroactive at end of contract
Benefits:	50% shift meals, gas reimbursement, HSA contribution at end of contract
Contract Period:	April 1 – October 31, 2023
Note:	Individual can arrange between 16 and 40 hours/week for the Period. Work may be available during off-season contract period November 1 – March 31

Job Description:

- The primary job of a server at the Delta Diner is to guide customers through their “Diner Experience” in a friendly, personal way through menu presentation and table service. Servers effectively help customers by ensuring they have the necessary information to assure a positive experience. This is accomplished by following all Diner systems and procedures while working closely with other team members.
- Servers are primary communicators. A server’s communication with customers directly impacts their perception and attitude towards the Delta Diner brand.

Responsibilities:

Customer Service

Waiting tables, serving food in an efficient, cheerful manner.

Brand Ambassador

Utilizing Delta Diner systems, processes, and culture to communicate the Delta Diner brand to our customers.

Relationship Marketing

Starting/growing relationships through personal and sincere interaction with customers.

Floor Management

Communication with the door and cook line to efficiently turn tables

Closing/Opening Duties

Thoroughly completing all opening and closing duties in a timely and efficient manner.

All Other Duties as Assigned

Skills:

Cheerful outlook, multitasking, prioritizing, efficiency, interpersonal communication. Completion of Delta Diner’s Formal Server Training Program is necessary.

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